

E-ZU Solutions Ltd

Customer Testimonial

Age UK Derby & Derbyshire

Simplifying Cyber Essentials & CE Plus

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“ Using E-ZU Solutions and their CyberSmart platform has made the Cyber Essentials process so much simpler. The support provided by the team really has been amazing. ”

Phil Brown

Operations Manager
Age UK Derby & Derbyshire

QUICK LOOK – PROJECT SUMMARY

- A new public sector contract required Age UK Derby & Derbyshire to be **Cyber Essentials Plus** compliant.
- Had achieved Cyber Essentials in the past but needed some additional help to get certified with the Plus variant this time.
- Selected E-ZU due to the ‘**CyberSmart Active Protect**’ platform constantly scanning devices and software to ensure CE compliance.
- Successfully achieved Cyber Essentials & CE Plus using E-ZU’s smart dashboard, which “made the process so much simpler”.
- Thereafter implemented ‘**CyberSmart Vulnerability Manager**’ for “more detailed scanning” and automated patch management.
- Now remain CE Plus compliant all year round as the platform continues to highlight any issues found and ongoing vulnerability scanning guarantees enduring safety throughout the year.

The Challenges to be Solved:

“ We have had Cyber Essentials certification for the last few years, but a recent tender for a public sector **contract required us to have Cyber Essentials Plus** on top of the standard certification.

Every year Cyber Essentials flags up different issues when we go for recertification, which usually means we then need to invest in new IT equipment. Whilst we had been successful in achieving Cyber Essentials on our own over the past few years, the criteria was changing each year, and **we needed some additional help** to get through certification this time. ”

Phil Brown, Age UK Derby & Derbyshire



Age UK Derby and Derbyshire is an independent charity.

The charity has worked in the community to help support older people, their families, and carers for over 30 years.

Age UK Derby and Derbyshire delivers information and advice to older people and their families, as well as offering other services including falls prevention, footcare, befriending, and day care.

Industry: Not for Profit

Solutions E-ZU Provide:

- ✓ Cyber Essentials and CE Plus Certifications
- ✓ CyberSmart Active Protect
- ✓ CyberSmart Vulnerability Manager

“ The dashboard is constantly updating and highlighting any issues found or areas where we need to make changes. It provides helpful instructions on how to easily fix them to ensure we remain Cyber Essentials compliant all year round. ”

Phil Brown

Operations Manager
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Choosing the Right Provider:

“ We looked at various suppliers who were offering a range of solutions around Cyber Essentials. **We chose to go with E-ZU as we were offered a great deal** and were most impressed by the fact that their Active Protect software is **constantly scanning and checking devices** to flag up any compliance issues and how to fix them. ”

Phil Brown, Age UK Derby & Derbyshire

Results of Choosing E-ZU for Cyber Essentials (and CE Plus):

“ Using E-ZU Solutions and their CyberSmart platform has made the process **so much simpler**. The support provided by the team really has been amazing. The consultants were **very friendly, approachable, and helpful**, with great communication throughout. Everybody involved was **extremely knowledgeable** and any issues or questions that arose were dealt with quickly. ”

Phil Brown, Age UK Derby & Derbyshire

Main Benefits of Using 'CyberSmart Active Protect' to Simplify Cyber Essentials:

“ The best part is that the dashboard is **constantly updating** and highlighting any issues found or areas where we need to make changes. It provides **helpful instructions on how to easily fix** them to ensure we remain Cyber Essentials compliant all year round.

It also provides us with a **full device asset register that is continually updated**, which is incredibly helpful, as well as **software end of life reports** which help make getting certified so much easier. ”

Phil Brown, Age UK Derby & Derbyshire

The Main Benefits of 'CyberSmart Vulnerability Manager':

“ We needed detailed vulnerability scanning to pass Cyber Essentials Plus, and the ongoing scans from the Vulnerability Manager ensure we can continue to **remain safe throughout the year**.

The dashboard provides a **great snapshot of how many issues** have been, or are needed to be, fixed. **I really like the patch management as this automatically fixes a lot of issues**.

It has **saved me a lot of time**, where before I was having to physically visit each user across different locations to make changes on their devices, which was very time consuming. The platform also **helps me understand how to resolve all the issues**, whereas I was limited in what I could do previously. ”

Phil Brown, Age UK Derby & Derbyshire